

Notice of Email Phishing Incident

Integrated Oncology Network ("ION") is committed to protecting the confidentiality of the information we maintain. ION owns and provides administrative services to oncology physician practices. ION is notifying patients whose information may have been involved in an email phishing incident.

On May 9, 2025, we concluded our investigation of an email phishing incident that resulted in unauthorized access to patient information in a small number of email and SharePoint accounts. The investigation determined that unauthorized parties accessed a small number of email and SharePoint accounts between December 13, 2024 and December 16, 2024. Although the likely purpose of the unauthorized access was to perpetuate an email phishing scheme, certain emails



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For individuals whose information was or may have been involved in the incident, we recommend that they review the statements they receive from their healthcare providers and health insurance plans. If they see any services that were not received, they should contact the provider or health plan immediately.

We regret any inconvenience or concern this incident may cause and take this matter seriously. To help prevent something like this from happening again, we are providing additional cybersecurity training to our staff.



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