



Notice of Events

North Hudson Community Action Corporation Provides Notice of Data Privacy Event

North Hudson Community Action Corporation ("North Hudson") is providing notice of a recent event that may affect the privacy of information relating to certain current and former health center patients and other individuals. Although we presently have no evidence that the information has been used to commit identity theft or fraud, we are providing information about the event, the steps we have taken in response, and resources available to individuals to help protect information from possible misuse, should they feel it is appropriate to do so.

What Happened? On January 27, 2025, North Hudson identified unusual activity affecting certain computer systems on its network. We promptly took steps to secure our systems and launched an investigation into the nature and scope of the issue with the assistance of cybersecurity specialists. Our investigation determined that an unknown actor accessed limited North Hudson systems, and acquired certain information from those systems between January 26, 2025 and January 27, 2025. North Hudson's electronic medical record system was not affected.

We are conducting a comprehensive review of the potentially affected files to determine the types of information contained therein and to whom the information relates.

What Information Was Involved. Although our review is ongoing, the types of information that may have been impacted varies by individual and could include: name, medical information, and health insurance information.

What North Hudson is Doing. The privacy and security of information in our care are amongst our highest priorities. Upon identifying the event, we promptly launched an investigation to determine its nature and scope while we worked quickly to secure our systems. Additionally, we reported the event to federal law enforcement and appropriate governmental regulators. As part of our ongoing commitment to information security, we are working to update a range of privacy and security safeguards designed to enhance our existing protections.

What Affected Individuals Can Do. As a precautionary measure, we encourage individuals to remain vigilant against incidents of identity theft by reviewing account statements, credit reports, and explanations of benefits for unusual activity and to detect errors. Any suspicious activity should be promptly reported to one's health care provider, insurance company, or financial institution. Additional information can be found below in the *Steps You Can Take to Help Protect Personal Information*.

For More Information. If you believe you are potentially affected by this event and have additional questions, you may contact North Hudson toll-free at (833) -813-3300, Monday through Friday, 9:00 a.m. to 5:00 p.m. Eastern Time.

Steps You Can Take To Help Protect Personal Information

.

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit www.annualcreditreport.com or call, toll-free, 1-877-322-8228. Consumers may also contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended "fraud alert" on a credit file at no cost. An initial fraud alert is a one-year alert that is placed on a consumer's credit file. Upon seeing a fraud alert display on a consumer's credit file, a business is required to take steps to verify the consumer's identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a "credit freeze" on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer's express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer's name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension

approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver's license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

Equifax	Experian	TransUnion
https://www.equifax.com/personal/credit-report-services/	https://www.experian.com/help/	https://www.transunion.com/credit-help
1-888-298-0045	1-888-397-3742	1-800-916-8800
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion Fraud Alert, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion Credit Freeze, P.O. Box 160, Woodlyn, PA 19094

Additional Information

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect your personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state attorney general. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; www.identitytheft.gov; 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state attorney general. This notice has not been delayed by law enforcement.

For District of Columbia residents, the District of Columbia Attorney General may be contacted at: 400 6th Street, NW, Washington, D.C. 20001; 202-727-3400; and oag.dc.gov.

For Maryland residents, the Maryland Attorney General may be contacted at: 200 St. Paul Place, 16th Floor, Baltimore, MD 21202; 1-410-576-6300 or 1-888-743-0023; and <https://www.marylandattorneygeneral.gov/>.

For New Mexico residents, consumers have rights pursuant to the Fair Credit Reporting Act, such as the right to be told if information in their credit file has been used against them, the right to know what is in their credit file, the right to ask for their credit score, and the right to dispute incomplete or inaccurate information. Further, pursuant to the Fair Credit Reporting Act, the consumer reporting bureaus must correct or delete inaccurate, incomplete, or unverifiable information; consumer reporting agencies may not report outdated negative information; access to consumers' files is limited; consumers must give consent for credit reports to be provided to employers; consumers may limit "prescreened" offers of credit and insurance based on information in their credit report; and consumers may seek damages from violators. Consumers may have additional rights under the Fair Credit Reporting Act not summarized here. Identity theft victims and active-duty military personnel have specific additional rights pursuant to the Fair Credit Reporting Act. We encourage consumers to review their rights pursuant to the Fair Credit Reporting Act by visiting www.consumerfinance.gov/f/201504_cfpb_summary_your-rights-under-fcra.pdf, or by writing Consumer Response Center, Room 130-A, Federal Trade Commission, 600 Pennsylvania Ave. N.W., Washington, D.C. 20580.

For New York residents, the New York Attorney General may be contacted at: Office of the Attorney General, The Capitol, Albany, NY 12224-0341; 1-800-771-7755; or <https://ag.ny.gov>.

For North Carolina residents, the North Carolina Attorney General may be contacted at: 9001 Mail Service Center, Raleigh, NC 27699-9001; 1-877-566-7226 or 1-919-716-6000; and www.ncdoj.gov.

For Rhode Island residents, the Rhode Island Attorney General may be reached at: 150 South Main Street, Providence, RI 02903; www.riag.ri.gov; and 1-401-274-4400. Under Rhode Island law, individuals have the right to obtain any police report filed in regard to this event. Fees may be required to be paid to the consumer reporting agencies.

ABOUT NHCAC

About Us
Board of Directors
Sites, Services & Specialties
Phone Directory
Career Opportunities

SERVICES

Your Medical Home
Early Childhood
Education Services
Discount
Pharmaceuticals
Social Services

QUICK LINKS

Patient Area
Employee Area
HIPAA Joint Privacy
Notice
Non Discrimination
Statement

FOR APPOINTMENT CALL

201-210-0200



Fully Accredited by
The Joint Commission

North Hudson
Community Action
Corporation is FTCA
Deemed and a Federal
Public Health Service
Employee. We are also
recognized by The Joint
Commission as a Primary

[Meet Our Senior
Management Team](#)
[Contact Us](#)

[NJ Get Covered \(Health
Insurance\)](#)

[Care Medical Home.](#)