

Notice of Email Phishing Incident

Integrated Oncology Network ("ION") is committed to protecting the confidentiality of the information we maintain. ION owns and provides administrative services to oncology physician practices. ION is notifying patients whose information may have been involved in an email phishing incident.

On May 9, 2025, we concluded our investigation of an email phishing incident that resulted in unauthorized access to patient information in a small number of email and SharePoint accounts. The investigation determined that unauthorized parties accessed a small number of email and SharePoint accounts between December 13, 2024 and December 16, 2024. Although the likely purpose of the unauthorized access was to perpetuate an email phishing scheme, certain emails and SharePoint files were accessed by the unauthorized parties.

A review was performed of the emails, attachments, and SharePoint files that were or may have been accessed and it was determined that they contain information pertaining to certain patients. The information potentially involved includes names in combination with one or more of the following: addresses, dates of birth, financial account information, diagnosis, lab results, medication, treatment information, health insurance and claims information, provider names, and/or dates of treatment. For a small number of individuals, the incident could have involved their Social Security numbers. To date, there is no evidence that your specific information has been misused.

On June 13, 2025, ION provided notifications to oncology physician practices that have patients whose information may have been involved in the incident.

Beginning on June 27, 2025, ION is mailing notice letters to patients whose information may have been involved in the incident. If an individual believes their information was involved and have any questions about this incident, please call 855-361-0308, Monday through Friday, between 8:00 a.m. – 8:00 p.m., Central Time, except for major U.S. holidays.

For individuals whose information was or may have been involved in the incident, we recommend that they review the statements they receive from their healthcare providers and health insurance plans. If they see any services that were not received, they should contact the provider or health plan immediately.

We regret any inconvenience or concern this incident may cause and take this matter seriously. To help prevent something like this from happening again, we are providing additional cybersecurity training to our staff.



Headquarters:

104 Woodmont Blvd, Suite 500
Nashville, TN 37205
Phone: 615-467-7400

[Contact Us →](#)

[View All Locations →](#)



Our Focus

[Mission](#)

[Vision](#)

[Values](#)

Expertise

[Physicians](#)

[Investment](#)

[Data](#)

Careers

[Physician Careers](#)

[Non-Physician Careers](#)

[Benefits](#)

Meet The Team

[Management team](#)

[Join Our Team](#)

Locations

[View By State](#)

[View By Map](#)

News

[Articles](#)

[Social Posts](#)